附件1：

2024年第四季度窗口考核评分表

| 窗口 | 考评事项 | | | | | | | | | | | | | | | | | | | | 综合得分 | 考评名次 |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|
| 窗口建设（30分） | | | | | 工作纪律（17分） | | | 审批效能（20分） | | 网上审批（25分） | | | | | | 社会评价（8分） | 特殊加分（10分） | | 一票否决事项 |
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| 落实“放管服”改革 | 领导重视窗口建设 | 定岗定位 | 安全管理 | 便民服务 | 遵守规章制度情况 | 服务行为规范 | 落实培训计划 | 办件量 | 办事效率 | 网上可网办率 | 全流程网办率 | 网上可预约率 | 统一申办受理平台 | 按时办结 | 落实四办 | 服务对象满意度 | 新闻稿件提升效能 | 特别评价 | 一票否决事项 |
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|
| 市市场监管局 | 8.57 | 5 | 4 | 2 | 10 | 8.4 | 5 | 3 | 8.70 | 7.85 | 3 | 4 | 3 | 6 | 2 | 7 | 6.8 | 4 | 3 |  | 101.32 | 1 |
| 市公积金中心 | 9 | 5 | 4 | 2 | 8.6 | 8.5 | 5 | 3 | 12.00 | 7.92 | 3 | 4 | 3 | 6 | 2 | 7 | 6.1 | 1 | 4.1 |  | 101.22 | 2 |
| 市交通运输局 | 8.81 | 5 | 4 | 2 | 9.8 | 8.5 | 5 | 3 | 9.50 | 7.92 | 3 | 4 | 3 | 6 | 2 | 7 | 6.3 | 3 | 3 |  | 100.83 | 3 |
| 市税务局 | 9 | 5 | 4 | 2 | 7 | 8.3 | 5 | 3 | 12.00 | 7.92 | 3 | 3 | 2.5 | 6 | 2 | 7 | 7 | 1 | 4 |  | 98.72 | 4 |
| 市自然资源局 | 7.01 | 5 | 4 | 2 | 8.2 | 8.2 | 5 | 3 | 12.00 | 7.90 | 3 | 2.5 | 2 | 6 | 2 | 7 | 6.6 | 1.5 | 4.8 |  | 97.71 | 5 |
| 市卫生健康局 | 7.12 | 5 | 4 | 2 | 8.6 | 8.6 | 5 | 3 | 8.49 | 7.92 | 3 | 4 | 3 | 6 | 2 | 7 | 6 | 3 | 2.3 |  | 96.03 | 6 |
| 市应急管理局 | 7.27 | 5 | 4 | 2 | 8 | 8.6 | 5 | 3 | 8.79 | 7.92 | 3 | 4 | 3 | 6 | 2 | 7 | 6.1 | 1 | 4 |  | 95.68 | 7 |
| 市人社局 | 9 | 4 | 4 | 2 | 8.2 | 8.3 | 5 | 3 | 10.48 | 7.92 | 3 | 4 | 2.5 | 4 | 2 | 7 | 6 | 1 | 3 |  | 94.40 | 8 |
| 市粤海水务集团公司 | 8.68 | 5 | 4 | 2 | 7 | 8.5 | 5 | 3 | 9.31 | 7.92 | 3 | 4 | 3 | 4 | 2 | 7 | 6.1 | 1 | 3.4 |  | 93.91 | 9 |
| 市民政局 | 7.71 | 5 | 4 | 2 | 9 | 8.6 | 5 | 3 | 8.21 | 7.92 | 3 | 4 | 3 | 4 | 2 | 7 | 6.1 | 1 | 2.3 |  | 92.84 | 10 |
| 市生态环境局 | 8.44 | 5 | 4 | 2 | 8.8 | 8.6 | 5 | 3 | 8.01 | 7.92 | 3 | 4 | 3 | 4 | 2 | 7 | 6 | 1 | 2 |  | 92.77 | 11 |
| 市住建局 | 7.54 | 5 | 4 | 2 | 9 | 8.5 | 5 | 3 | 9.62 | 7.76 | 2.5 | 2.5 | 2 | 4 | 2 | 7 | 6.1 | 1 | 4 |  | 92.52 | 12 |
| 市发改局 | 7.19 | 5 | 4 | 2 | 9.4 | 8.7 | 5 | 3 | 8.03 | 7.92 | 3 | 4 | 2.5 | 4 | 2 | 7 | 6 | 1.5 | 2.2 |  | 92.43 | 13 |
| 市商务局 | 7.53 | 5 | 4 | 2 | 8 | 8.6 | 5 | 3 | 8.11 | 7.92 | 3 | 4 | 3 | 5 | 2 | 7 | 6 | 1 | 2 |  | 92.16 | 14 |
| 市医疗保障局 | 7 | 5 | 3 | 2 | 7 | 8.64 | 5 | 3 | 9.94 | 7.52 | 2.5 | 4 | 1.5 | 4 | 2 | 7 | 7.1 | 1 | 4.8 |  | 92.00 | 15 |
| 市公安局 | 7 | 4 | 4 | 2 | 8 | 8.7 | 5 | 3 | 8.04 | 7.92 | 3 | 4 | 3 | 4 | 2 | 7 | 6 | 2 | 2 |  | 90.66 | 16 |
| 市教育局 | 9 | 5 | 3 | 2 | 6 | 8.7 | 5 | 3 | 8.22 | 7.92 | 3 | 3 | 2 | 6 | 2 | 7 | 6 | 1 | 2.1 |  | 89.94 | 17 |
| 市气象局 | 8.43 | 4 | 3 | 2 | 8 | 8.7 | 5 | 3 | 8.07 | 7.92 | 3 | 3.5 | 1.5 | 4 | 2 | 7 | 6.1 | 1 | 2.2 |  | 88.42 | 18 |
| 市城综局 | 7.54 | 4 | 4 | 2 | 6 | 8.6 | 5 | 3 | 8.04 | 7.92 | 3 | 4 | 3 | 4 | 2 | 7 | 6 | 1 | 2.2 |  | 88.30 | 19 |
| 市消防救援支队 | 9 | 4 | 3 | 2 | 6 | 8.7 | 5 | 1.8 | 8.00 | 7.92 | 3 | 4 | 3 | 4 | 2 | 7 | 6.1 | 1 | 2.1 |  | 87.62 | 20 |
| 市工信局 | 9 | 4 | 3 | 2 | 7 | 8.67 | 5 | 3 | 8.00 | 6.00 | 3 | 4 | 2 | 4 | 2 | 7 | 6 | 1 | 2 |  | 86.68 | 21 |
| 市烟草专卖局 | 7 | 2 | 3 | 2 | 6 | 8.3 | 5 | 3 | 8.19 | 7.41 | 3 | 4 | 3 | 5 | 2 | 7 | 6 | 1 | 2 |  | 84.90 | 22 |
| 市科技局 | 9 | 4 | 3 | 2 | 6 | 8.7 | 5 | 3 | 8.05 | 7.92 | 3 | 0 | 2.5 | 4 | 2 | 7 | 6 | 1 | 2 |  | 84.17 | 23 |
| 市农业农村局 | 7 | 4 | 4 | 2 | 6 | 8.4 | 5 | 1.8 | 8.00 | 6.00 | 3 | 3 | 1 | 4 | 2 | 7 | 6 | 1 | 2.1 |  | 81.30 | 24 |
| 湛江新奥燃气有限公司 | 7.26 | 5 | 3 | 2 | 7 | 8.70 | 5 | 1.8 | 8.21 | 7.92 | 16 | 0 | 0 | 0 | 0 | 2 | 3 | 1 | 3 |  | 80.89 | 25 |
| 湛江市通建办 | 9 | 5 | 3 | 2 | 6 | 8.5 | 5 | 1.8 | 8.81 | 6.07 | 3 | 0 | 3 | 4 | 1 | 7 | 3 | 0 | 1.8 |  | 77.97 | 26 |
| 湛江供电局 | 7 | 2 | 2 | 2 | 6 | 8.3 | 5 | 1.8 | 8.10 | 7.92 | 16 | 0 | 0 | 0 | 0 | 2 | 3.1 | 1 | 2.6 |  | 74.82 | 27 |
| 市邮政速递公司 | 7 | 2 | 3 | 2 | 6 | 8.3 | 5 | 1.8 | 8.23 | 7.92 | 16 | 0 | 0 | 0 | 0 | 2 | 3 | 0 | 2 |  | 74.25 | 28 |
| 广东广电网络 | 9 | 2 | 3 | 2 | 6 | 8.7 | 5 | 1.8 | 12.00 | 0.00 | 16 | 0 | 0 | 0 | 0 | 2 | 3 | 1 | 2 |  | 73.50 | 29 |
| 中国铁塔股份有限公司湛江分公司 | 7 | 2 | 3 | 2 | 6 | 8.3 | 5 | 1.8 | 12.00 | 0.00 | 16 | 0 | 0 | 0 | 0 | 2 | 3 | 0 | 2 |  | 70.10 | 30 |
| 人民财产保险湛江分公司 | 7 | 2 | 3 | 2 | 6 | 8.2 | 5 | 1.8 | 12.00 | 0.00 | 16 | 0 | 0 | 0 | 0 | 2 | 3 | 0 | 2 |  | 70.00 | 31 |
| 市文化广电旅游体育局 | 7 | 2 |  |  | 6 |  | 5 | 1.8 | 8.04 | 7.92 | 3 | 4 | 2.5 | 4 | 2 | 7 | 6 | 1 | 2 |  | 69.26 | 只有事项进驻窗口 |
| 市委统战部 | 8.19 | 2 |  |  | 6 |  | 5 | 1.8 | 8.00 | 6.00 | 3 | 3 | 3 | 4 | 2 | 7 | 6 | 1 | 2 |  | 67.99 |
| 市委宣传部 | 7 | 2 |  |  | 6 |  | 5 | 1.8 | 8.00 | 6.00 | 3 | 4 | 3 | 4 | 2 | 7 | 6 | 1 | 2.1 |  | 67.90 |
| 市府办 | 7 | 2 |  |  | 6 |  | 5 | 1.8 | 8.00 | 6.00 | 3 | 4 | 3 | 4 | 2 | 7 | 3 | 1 | 2 |  | 64.80 |
| 市财政局 | 7 | 2 |  |  | 6 |  | 5 | 1.8 | 8.00 | 6.00 | 3 | 3 | 3 | 4 | 2 | 7 | 6 | 1 | 2 |  | 66.80 |
| 市水务局 | 7 | 2 |  |  | 6 |  | 5 | 3 | 8.00 | 6.00 | 3 | 2.5 | 1.5 | 4 | 2 | 7 | 6 | 1 | 2 |  | 66.00 |
| 市委编办 | 7 | 2 |  |  | 6 |  | 5 | 1.8 | 8.01 | 6.00 | 3 | 4 | 0 | 4 | 2 | 7 | 3 | 1 | 2 |  | 61.81 |
| 市委军民融合办 | 7.22 | 2 |  |  | 6 |  | 5 | 1.8 | 12.00 | 0.00 | 16 | 0 | 0 | 0 | 0 | 2 | 3 | 1 | 2 |  | 58.02 |
| 市档案局 | 7 | 2 |  |  | 6 |  | 5 | 1.8 | 12.00 | 0.00 | 16 | 0 | 0 | 0 | 0 | 2 | 3 | 1 | 2 |  | 57.80 |

说明： 1.基础分100分，窗口加分5分，中心考核领导小组加分5分，最高得分为110分。有办件量窗口80分以上为满意窗口，无办件量窗口70分以上为满意窗口。只进驻事项的部门基础分70分，55分以上为满意窗口。

2.统计时间为：2024年10月1日-2024年12月31日。